11. Warranty

Red Sea Fish Pharm Aguarium Products Limited Warranty

The limited warranty sets forth all Red Sea Fish Pharm LTD (Red Sea) responsibilities regarding your product. There are no other express or implied warranties from Red Sea.

Red Sea warrants your product against defects in materials and workmanship for a period of 12 months from the date of original purchase and will repair this product free of charge (not including shipping costs) with new/rebuilt parts. In the event that a problem develops with this product during or after the warranty period contact your dealer or Red Sea (at the company address indicated) for details of your nearest authorized service center.

This warranty is extended only to the original purchaser. Proof of date of purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures which result from misuse, abuse, neglect, improper installation, operation, mishandling, misapplication, alteration, modification or service by anyone other than an authorized Red Sea service center.

Red Sea shall not be liable for incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty. All express and implied warranties, including the warranties of saleability and fitness for a particular purpose, are limited to the applicable warranty period set forth above.

These statements do not affect the statutory rights of a consumer.

USA

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you.

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Installation and Operation Manual For Red Sea's Prizm Pro Skimmer





Components of the Prizm Pro Skimmer



10. TroubleShooting

Problem: The Inlet Pipe does not fill with water.

Solution : Check for the following in order :

• That the Air plug is closed.

• That the Impeller is rotating and that the power socket is switched on.

• There is at least 2" (5 cm) of water in the Reactor so that the Impeller Chamber is flooded.

• That the water level in the aquarium or sump is above the inlet of the Inlet pipe or strainer of the Surface Skimmer.

• The Inlet Pipe has been assembled correctly and is airtight (o-rings of the Flow Regulator and Air Plug Connector are

seated correctly).

Problem: Water is flowing through the Skimmer but there is no air flow. Make sure that the Air Plug is open sufficiently. Check that the Flow Solution: Regulator is not almost closed. Check the air path for other blockages.

The water is flowing very slowly through the Skimmer. Problem: Check that the Flow Regulator is not almost closed Check Solution:

that there are no other blockages in the Inlet Pipe.

The Flow Regulator is fully open but the water level in Problem: the Reaction Chamber does not rise into the Throat.

Solution: Rotate the Air Plug slowly in the clockwise direction. A small

restriction of the air inlet will increase the water flow and raise

the water level in the Throat.

Problem: The Skimmer is producing a lot of diluted foam.

Reduce the flow through the Skimmer with the Flow Regulator Solution:

until you obtain the desired results.

My aquarium is full of micro bubbles or air mist. Problem:

Reduce the flow until air bubbles are not present in the water outflow. Solution:

Do not try to run the Skimmer with real wet foam, since this will

waste a lot of seawater.

Problem: The Skimmer was working but now there is no water

in the Inlet Pipe.

Due to evaporation the water level in the aquarium has dropped Solution:

below the height of the water inlet Adjust the water level in your

Aguarium or Sump.

Problem: The bubbles in the Skimmer are too large.

Make sure you are using the Skimmer in salt water. Solution:

Skimmers of this design are not effective for freshwater aquariums.

Problem: Particulate matter is collecting inside the Skimmer.

This is normal however if the quantity is excessive it is time Solution:

to clean the Main Body.

Problem: The Skimmer is new (or just cleaned), and doesn't seem to

be skimming properly.

If it's new, clean it with soap and water and rinse thoroughly with Solution:

hot water. If it's just been cleaned re-rinse with water. Allow the skimmer to run for 48 hours before worrying. Skimmers react to changes in water density; soap and other chemical residue from the molding process. While this is safe for your aquarium, it does impede the Skimmer's efficiency for a few days. Allow a 2 day

break in time.

*Included in Deluxe version

Due to various aquarium conditions the above setting may produce a wet instead of dry foam causing "Over skimming", wasting a lot of seawater.

The performance of skimmers are affected by changes in the aquarium water chemistry, which occurs regularly due to feeding, addition of supplements, changes in salinity due to evaporation, changes in the bio-load and general tank maintenance.

Monitor the performance of the Prizm, making small adjustments to the flow as necessary. During approximately the first three days after installation, the Prizm may remove a lot of relatively light colored waste. As the Prizm cleans up your tank, less, but more concentrated material will be skimmed off. The daily amount removed will generally stabilize and the ideal flow setting for your aquarium will be established.

9. Maintenance

To ensure a high skimming efficiency the following maintenance should be carried out on a regular basis:

The collection cup, especially the part through which the foam rises should be cleaned, since settling organic matter prevents new foam from rising into the cup. Before removing the Collection Cup reduce the flow to minimum or switch off the pump. In conjunction with cleaning the Collection Cup, wipe the Throat of the Reaction Chamber with a tissue to remove settled organic matter.

Cleaning Inlet Pipe:

Disassemble the Inlet Pipe by removing the Air Tube and Flow Regulator as described below and clean thoroughly with a bottle brush.

To Disassemble:

- a. To remove the Flow Regulator rotate and pull the Regulator out of the Inlet Pipe.
- b. To remove the Air Tube, first disconnect the Air Tube from the Air Injector nozzle, thereafter remove the Air Tube connector (with Air Tube attached) by rotating and pulling the connector out of the Inlet Pipe.

To assemble:

- a. Insert the Regulator into the Inlet Pipe by rotating and pushing inward. After inserting check that the o-ring is seated correctly i.e. in a straight line and in contact with the Inlet Pipe.
- b. To replace the Air Tube; attach it to the underside of the Connector, thread the Air Tube into the Inlet Pipe, push and rotate the connector into position within its housing. After inserting check that the o-ring is seated correctly i.e. in a straight line and in contact with the Inlet Pipe. Connect the Air Tube to the Injector Nozzle.
 All other parts of the Prizm should be cleaned periodically to remove settled organic matter that will decompose and pollute the aquarium, this will also prevent clogging and a loss of water pressure.

1. Introduction to Protein Skimming

Protein skimming removes suspended or dissolved organic materials from the aquarium water by a mechanical process called foam fractionation. These materials consist of protein fragments and other waste, produced by the living organisms in the marine aquarium. Since these are potentially harmful to the aquarium inhabitants, rapid removal is essential.

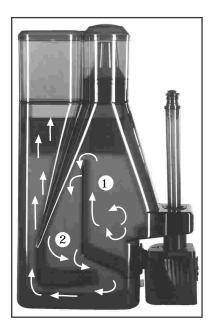
The waste products are surface-active substances (surfactants), which assemble at air/water surfaces in a one molecule thick layer. Inside a good Protein Skimmer a very large air-water contact area is created by blowing numerous fine air bubbles into the seawater. Protein molecules and other organic matter assemble on the surface of these bubbles. As the protein covered bubbles rise to the water surface of the Skimmer, a protein-rich foam is formed, which is pushed into the collection cup, by the constantly administered air. The great advantage of Protein skimming lies in the fact that as waste material is removed, it is separated from the water flow. In contrast, the particulate matter collected in a mechanical filter, stays in contact with the water flow

and if not removed breaks down, increasing the organic loading of the aquarium.

2. The Prizm Principle of Operation

The Prizm Pro Skimmer consists of 4 basic components; Main Body, Collection Cup, Inlet Pipe and Pump. It is designed to either hang-on the aquarium or to be installed next to or inside a sump. The Prizm Pro combines an efficient 18 blade Turbo air/water injector together with Red Sea's Patented convergent-divergent flow technology Reaction Chamber. Water and air are sucked into the skimmer through the Inlet Pipe by the 18 blade air/water mixer, which has been designed to generate the optimum ratio between the water/air flow rates, producing a constant stream of superfine air bubbles in a homogenous air/water mixture.

The unique reaction chamber is divided into 2 compartments consisting of a



convergent upward flow first stage, followed by a divergent downward flow second stage. The decreasing cross-sectional area of the convergent first stage, causes great turbulence and extended contact time between the air bubbles and water. The increasing cross-sectional area of the divergent second stage, causes the air bubbles to flow both co-and-counter-current before arriving to the water surface. The combined action of the 2 compartments creates a protein loaded, stable foam at the throat of the skimmer, positively pushing dry foam up into the collection cup.

The bubble-trap under the reaction chamber redirects any escaping air bubbles ensuring that bubble free water is returned to the aquarium via the cascade. In addition, the bubble-trap acts as a Mechanical filter by trapping small particulate matter, thus removing it from the water flow.

The Flow Regulator located on the Inlet Pipe allows the skimmer's performance to be optimized for all aquarium conditions.

3. Safety

IMPORTANT SAFETY INSTRUCTIONS

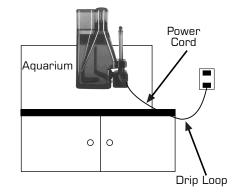
WARNING - To guard against injury, basic safety precautions should be observed, including the following.

READ AND FOLLOW ALL SAFETY INSTRUCTIONS

DANGER - To avoid possible electric shock, special care should be taken since water is employed in the use of aquarium equipment. For each of the following situations, do not attempt repairs yourself; return the appliance to an authorized service facility for service or discard the appliance.

- a. Do not operate any appliance if it has a damaged cord or plug, if it is malfunctioning, or if it is dropped or damaged in any manner.
- b. To avoid the possibility of the appliance plug or receptacle getting wet, position aquarium stand and tank to one side of a wall mounted receptacle to prevent water from dripping onto the receptacle or plug. A "drip loop" shown in the figure, should be arranged by the user for each cord connecting an aquarium appliance to a receptacle. The "drip loop" is that part of the cord below the level of the

receptacle, or the connector.

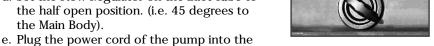


Use an extension cord if necessary, to prevent water traveling along the cord and coming into contact with the receptacle. If the plug or receptacle does get wet, DON'T unplug the cord. Disconnect the fuse or circuit breaker that supplies power to the appliance. Then unplug the device and examine for presence of water in the receptacle.

c. Close supervision is necessary when any appliance is used by or near children.

Throat while holding it above a sink.

- a. Fix the Prizm (without the Collection Cup) in its desired position with the Fixing Screw.
- b. Pour approx. 2" (5 cm) of aquarium water into the 1st stage of the Reaction Chamber.
- c. Assemble the Collection Cup in position above the Main Body and screw the Air Plug closed.
- d. Set the Flow Regulator on the Inlet Tube to the half open position. (i.e. 45 degrees to the Main Body).



- power outlet socket ensuring that the power cord has a drip loop.
- f. The Pump will begin to draw water into the Inlet Pipe until all of the air has been expelled at which point the Reaction Chamber will fill with water. Thereafter the water will flow back to the aquarium through the cascade return. This process should take between 20 seconds to 1 minute. If the Inlet Pipe does not fill with water see Troubleshooting hereafter. (Note: If you have set the flow valve to the fully open position the Pump will make a rattling noise. This will disappear as soon as you open the Air Plug as directed below.)
- g. If an air pocket remains in the Inlet Pipe, rotate the Flow Regulator to the closed position. The water flow will reduce and the air will be sucked into the Reaction Chamber. Return the Flow Regulator to the open position.
- h. Open the Air Plug by rotating anticlockwise until a steady air flow is injected with the water flow into the reaction chamber, filling the 1st and 2nd stages of the Reactor with a concentrated air/water

(Note: the Air Plug should be opened to the point that further rotation of the Plug does not effect the air/water flow through the skimmer.) Adjust the Flow as described below.

Once the Inlet Pipe has filled with water (after Priming) it will remain full of water even if the pump is switched off therefore the Prizm will function properly as soon as power is restored. In the event that the siphon in the Inlet Pipe is broken, the Prizm will have to be primed as described above.

Surface Skimmer - Adjust the height of the Surface Skimmer such that normal evaporation will not cause the water level in the aquarium to drop below the level of the strainer. - Err on the side of caution i.e. set the Surface Skimmer lower than you expect. Setting the Surface Skimmer too high may result in the water supply to the Prizm being cut off.

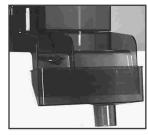
8. Flow Adjustment

Initially adjust the Flow with the Flow Regulator so that the water level in the Throat of the Reaction Chamber is approximately 1" (2.5 cm) below the o-ring and that there are no air bubbles in the water returning to the aquarium.

Media Basket – (included in Prizm Pro Deluxe)
The Media Basket allows for either Chemical or Biological filtration to be added to the Outlet Chamber of the Prizm Pro Skimmer. To insert/remove the Media Basket either remove the Collection Cup or rotate it by 90 degrees. The Media Basket sits on 4 pins near the top of the Water Outlet and is held in position by the Collection Cup. To open the Media Basket press on the snap-lock located on the side of the basket and raise lid.



Outlet Pipe Connector – (available as accessory) The Outlet Pipe Connector provides the means to connect a flexible pipe to the water outflow so that it can to directed to the desired location. Attach the Connector to the Main Body by placing it under the water outlet and aligning the hole in the Connector with the lower threaded hole on the Main Body. Place the small screw through the hole in the Connector (from the backside) and lock the Connector in position by tightening the



screw into the lower hole in the Main Body. Flexible tubing can be attached to the Connector outlet with the Cable Tie provided.

6. Installation

The Prizm is designed to be hung on the outside of the aquarium or stood next to a sump with only the Inlet Pipe submersed in the aquarium water. The Pump is submersible and therefore the Prizm can be safely installed in a sump. Select a position that allows for easy access to the Flow Regulator and a good view of either the front or back of the Reaction Chamber Throat. The Collection Cup should also be readily accessible as it must be removed regularly for draining the collected waste or for period cleaning if a waste-pipe is connected to the Drainage Port.

When using the Extension Pipe ensure that the water level is at least 2" (5 cm) above the bottom of the Extension Pipe With the Prizm in its desired position, use the Fixing Screw provided in either of the threaded holes to firmly attach it to the aquarium or sump wall.



7. Operation & Priming

Ensure that the Inlet Pipe and Pump assembly have been installed correctly on the Main Body (as described above) so that both connections are watertight. When assembling the Prizm for the first time it is advisable to test the integrity of the seals by filling the Prizm with freshwater through the

- d. To avoid injury, do not contact moving parts.
- e. Always unplug an appliance from an outlet when not in use, before putting on or taking off parts, and before cleaning. Never yank cord to pull plug from outlet. Grasp the plug and pull to disconnect.
- f. Do not use an appliance for other than intended use. The use of attachments not recommended or sold by the appliance manufacturer may cause an unsafe condition.
- g. Do not install or store the appliance where it will be exposed to the weather or to temperatures below freezing.
- h. Make sure an appliance mounted on a tank is securely installed before operating it.
- i. Read and observe all the important notices on the appliance.
- j. If an extension cord is necessary, a cord with a proper rating should be used. A cord rated for less amperes or watts than the appliance rating may overheat. Care should be taken to arrange the cord so that it will not be tripped over or pulled. SAVE THESE INSTRUCTIONS

4. Assembly Instructions

To prevent breakage during shipping the Prizm Pro comes unassembled. Before using, familiarize yourself with the components by assembling and disassembling the unit as described hereafter. To ensure watertight seals the parts are connected with o-rings. When assembling for the first time wet the o-rings with water or use a small amount of lubricant such as cooking oil.

Inlet Pipe & Pump Assembly

The pump is supplied ready for installation; however before use familiarize yourself with the pump assembly by disassembling and reassembling as described below.

The Pump Cover is connected to the Pump Body with a bayonet connector, holding the inlet port in position. To remove the Cover, rotate anticlockwise and pull the cover away from the Body. The Inlet Port is positioned by three locators on the Body and sealed with an o-ring. To remove the Inlet Port simply pull away from the Body. The Rotor/Impeller assembly can be lifted out of the Pump Body.

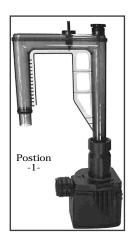
To reassemble; replace the Rotor/Impeller assembly, place the Inlet Port above the Pump Body ensuring that the 3 locators are positioned correctly and press down evenly. Place the Cover above the Inlet port, press the Cover to the Body while rotating the Cover clockwise. If you experience difficulty in rotating the Cover check that the Inlet Port is positioned correctly.





7

In addition to being the water inlet, the Inlet Pipe houses the Air Inlet Tube and Flow Regulator. To attach the Inlet Pipe to the Pump: Place the Inlet Pipe above the Pump in Position 1 as shown in the diagram below aligning the arrows on the Inlet Pipe with those on the Cover. With small movements clockwise and anticlockwise of a few degrees, push the Inlet Pipe downwards and thereafter lock the Inlet Pipe in position by rotating it clockwise 90 degrees to position 2.





To attach the Inlet Pipe & Pump Assembly to the Main Body first remove the Clamp from the Pump Support by pressing on the snap-lock release lever. Lay the Main Body flat on a horizontal surface with the Air/Water inlet towards you. Hold the Inlet Pipe & Pump Assembly in a vertical position. With small movements clockwise and anti-clockwise of a few degrees, push the Pump Outlet completely into the Air/Water inlet of the main body.

Rotate the Inlet Pipe & Pump Assembly anti-clockwise by 90 degrees until the Pump Cover is seated in the Pump Support of the Main Body.







Slide the Clamp into the Pump support and press firmly on the snap-lock until it clicks into position.

5

Collection Cup

An o-ring located on the Throat of the Reaction Chamber holds the Collection Cup in position above the Main Body. To remove / replace the Collection Cup simply pull / push the Cup with small back and forth rotations. The Collection Cup Cover is removed by pulling it upwards and away from the Cup.

The Collection Cup has a drainage port for the constant removal of waste. To connect a waste pipe remove the Drain Plug from the port. When not using a waste pipe make sure that the drainage port is plugged!

For Hang-on installations a strainer is provided on the aquarium side of the Inlet Pipe to prevent large particulate matter or livestock from inadvertently being sucked into the skimmer. Attach the Strainer to the Inlet Pipe by aligning the pins on the inside of the Strainer with the slots on the outside of the inlet Pipe. Push the Strainer onto the Pipe and rotate to lock into position.

For Sump installations an Extension Pipe is provided on the aquarium side of the Inlet Pipe to allow for the lower water levels typical of a sump. Attach the Extension to the Inlet Pipe by aligning the pins on the inside of the Extension with the slots on the outside of the Inlet Pipe. Push the Extension onto the Pipe and rotate to lock into position. The o-ring located on the Inlet Pipe seals the joint.



Surface Skimmer – (included in Prizm Pro Deluxe)
The adjustable height Surface
Skimmer is an attachment to the Inlet Pipe
(instead of the Strainer) that directs the more
protein-loaded water from the water surface
of the aquarium into the skimmer.
To connect the Surface Skimmer to the Inlet
Pipe hold the Surface Skimmer below the
Inlet Pipe. Align the notched rail on the Inlet
Pipe with the Slot on the Surface Skimmer.
Press the Ratchet lever outwards, towards
the edge of the Surface Skimmer and slide it
up the Inlet Pipe. The correct position for the
Surface Skimmer should be set once the
Prizm Pro is installed on the aquarium.

6







